



PRIVACY STATEMENT

General

Clips Cycling Holidays B.V. attaches great importance to the protection of your personal data. In this Privacy Statement, we want to provide clear and transparent information about how we handle personal data. We do everything we can to guarantee your privacy and therefore handle personal data with care.

Clips Cycling Holidays B.V. complies with all the applicable laws and regulations, including the General Data Protection Regulation. This means that we make sure to:

- Process your personal data in accordance with the purpose for which it was provided, these goals and type of personal data are described in this Privacy Policy;
- Processing of your personal data is limited to only those data that are at least necessary for the purposes for which they are processed;
- Ask for your explicit consent if we need it for the processing of your personal data;
- Have taken appropriate technical and organizational measures to ensure the security of your personal data;
- Do not pass on personal data to other parties, unless this is necessary for the execution of the purposes for which they were provided;
- Be aware of your rights regarding your personal data, want to inform you of them, and respect them.

As Clips Cycling Holidays B.V. we are responsible for the processing of your personal data. If, after reading our Privacy Policy, or in a more general sense, you have questions about this or wish to contact us, you can do this via the contact details at the bottom of this document.



PRIVACY STATEMENT

Processing of customer personal data

Personal data of customers or suppliers are processed by Clips Cycling Holidays B.V. for the following purpose

(s):

- Administrative purposes;
- Communication about the assignment;
- Carrying out the assignment;
- Showing targeted advertisements / offers.

The basis for this personal data is:

- The agreed assignment (such as a cycling holiday, bike rental, or guided tour);
- Assignments in the future.

For the above objective (s), Clips Cycling Holidays B.V. may request the following personal data from you:

- First name, middle initials, last name
- Gender
- Telephone number
- E-mail address
- Address
- Date of birth
- Document number of Passport / ID card
- Expiration date Passport / ID card
- Body height and measurements.

Your personal data will be stored by Clips Cycling Holidays B.V. for the above processing (s) for the period:

- During the term of the agreement and afterwards in our closed database for a maximum of 4 years.

Every year, all customer data older than 4 years is digitally destroyed. The 4-year term has been set due to the relatively large proportion of repeat customers.



PRIVACY STATEMENT

Processing of newsletter subscribers personal data

Personal data of newsletter subscribers are processed by Clips Cycling Holidays B.V. for the following objective(s):

- Informing the person of news items and (targeted) offers.

The basis for this personal data is:

- The Mailchimp Newsletter subscription form.

For the above objective (s), Clips Cycling Holidays B.V. may request the following personal data from you:

- First name, Middle initials, Last name;
- Email address
- Date of birth.

Your personal data will be stored by Clips Cycling Holidays B.V. for the above processing (s) for the period:

- During the period that you are registered.



PRIVACY STATEMENT

Processing employee personal data

Personal data of employees are processed by Clips Cycling Holidays B.V. for the following objective (s):

- Implementing the employment contract.

The basis for this personal data is:

- The employment contract.

For the above objective (s), Clips Cycling Holidays B.V. may request the following personal data from you:

- First Name;
- Middle initials;
- Last name;
- Phone number;
- E-mail address;
- Date of birth;
- salary information;
- Copy ID;
- citizen service number;
- Bank details.

Your personal data will be stored by Clips Cycling Holidays B.V. for the above processing (s) for the period:

- During the period that one has a contract and thereafter only in the financial administration for a maximum of 7 years.



PRIVACY STATEMENT

Providing personal information to third parties

We can share the data you provide to us to third parties if this is necessary for the implementation of the purposes described above. For example, we use a third party for:

- Taking care of the internet environment of the AVG program;
- Maintaining the (financial) administration and booking engine;
- Maintaining our newsletter
- Booking transfers
- Booking flights
- Placing targeted advertisements

We can provide the data you provide to us to third parties if this is necessary for the implementation of the purposes described above.

In order to provide the best service and travel product as possible, it may be necessary to make your personal data available to our suppliers or third parties, who provide the final products and services that you have booked with us. We never pass on personal data to other parties with whom we have not concluded a processor agreement. We will of course make the necessary agreements with these parties (processors) to guarantee the security of your personal data. When you travel abroad, we may be required (by governmental authorities at departure and arrival points) that your personal data is provided and processed in the context of border control, immigration, security, anti-terrorism, and other purposes that become deemed necessary. Even if the provision of data is not mandatory, we may decide to assist government agencies. Furthermore, we will not provide the information you provide to other parties unless this is required and permitted by law. An example of this is that the police request (personal) data from us in the context of an investigation. In such a case, we must cooperate and are therefore obliged to provide this information. We can also share personal data with third parties if you give us written permission for this.



PRIVACY STATEMENT

Within the European Union

We do not provide personal data to parties located outside the EU.

Minors

We only process personal data of minors (persons under 16 years of age) if written permission has been given by the parent, caregiver, or legal representative.

Security

We have taken appropriate technical and organizational measures to protect your personal data against unlawful processing, for example, we have taken the following measures:

- All persons who can access your data on behalf of Clips Cycling Holidays B.V. are bound by a signed confidentiality statement.
- Active volunteers working for Clips Cycling Holidays B.V. never have access to personal data of customers and / or staff.
- We have a username and password policy on all our systems;
- We use pseudonyms and ensure the encryption of personal data if there is reason to do so;
- We make backups of the personal data in order to be able to restore them in the event of physical or technical incidents;
- We regularly test and evaluate our measures;
- We make sure our employees know about the importance of the protection of personal data.



PRIVACY STATEMENT

Use of Cookies

Clips Cycling Holidays B.V. uses technical, functional, tracking, and analytical cookies. A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit our website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remembers your preferred settings. We can also optimize our website this way. We use tracking cookies to show you targeted offers and advertisements through services from Google and Facebook.

When visiting the website, you have the option to adjust your cookie preferences. You can opt-out of cookies by setting your internet browser so that it no longer stores cookies. Additionally, you can delete all information previously saved via the settings of your browser.



PRIVACY STATEMENT

Rights regarding your data

You have the right to inspect, correct, or delete the personal data that we have received from you. You can also object to the processing of your personal data (or part thereof) by us or by one of our processors. You also have the right to have the information provided by you transferred by us to yourself or directly to another party on your instructions. We may ask you to identify yourself before we can respond to the aforementioned requests. You have the right to withdraw your permission for us to use your personal data at any time, even if you have given permission in the past.

Complaints

If you have a complaint about the processing of your personal data, we ask you to contact us directly. We want to do our best to be able to work this issue out with you and would find it a shame if we couldn't find a solution. You always have the right to file a complaint with the Dutch Data Protection Authority, which is the supervisory authority in the field of privacy protection.

Questions

If you have any questions, comments, or complaints regarding our Privacy Statement, please contact our Data Protection Officer at luc@mallorcacycling.nl.

Contact details

Clips Cycling Holidays B.V.

Minderbroedersberg 5 6211 LK Maastricht

T: +31 (0)85 303 2829 E: info@mallorcacycling.nl

Data Protection Officer: luc@mallorcacycling.nl